



BUSINESS PROCESS OUTSOURCING SUCCESS STORY

LanguageLine Solutions Case Study

Goal



Increase candidate capture



Automate their hiring process



Give recruiters more time to focus on quality candidates



With more than 36 years of experience, **LanguageLine Solutions** is the trusted language services provider for more than 28,000 clients globally. They provide phone, video, and onsite interpreting, document translation services and localization, as well as bilingual staff and interpreter testing and training.

Impact

Applicant to interview conversion rate



75%

Recruiters saved



2 day/week

How LanguageLine closed their evergreen requisition for the first time with AllyO:

LanguageLine Solutions wanted to automate recruiters' tasks and improve application experience to increase the volume of qualified candidates. After working with the LanguageLine Solutions team to understand their recruiting process, we automated the following application steps with AllyO :

- Qualification questions
- Verification of information
- Pay expectation
- Basic English assessment

Candidates that passed qualification and assessment questions from AllyO would be automatically scheduled for an interview with the respective hiring manager.

In addition, by working with the technical team from LanguageLine Solutions, we were able to set up an easy integration from Taleo, LanguageLine Solutions' Applicant Tracking System to AllyO. With this integration, we were able to reach out to candidates who have applied through Taleo for additional screening and scheduling of qualified candidates.

The overall result of this improved process is an increase in volume of qualified candidates for LanguageLine Solution.

Learn more at www.allyo.com or hello@allyo.com

"For the first time ever, we closed our biggest and most crucial requisition of spanish interpreters. Ally and Ally team have been phenomenal in helping us achieve unprecedented recruiting efficiencies."



Loren Pofahl
Director
Global Recruitment